



September 7, 1998

Mr. Steve Burtis
Intelligent Commercial Environments
7720 E. Belleview Ave.
Suite G-1
Englewood, CO 80111

Dear Steve,

Now that the dust has settled a bit since our move into the new space, I wanted to write you about our satisfaction in working with your company. As I may have mentioned to you before, we were involved with over 6 outside vendors to accomplish our move. I can honestly say that you were the only company that I would recommend out of all the vendors. We dealt with a copier company, internal phone company, external phone company and a moving company; to name a few. With the exception of your company alone, no one deadlines or provided the customer service that was promised at the time of sale.

Your company not only met deadlines, but you provided a quality product that we still are very pleased with today. You and your staff are to be commended for your caring customer service and your extensive product knowledge. Integrated Asset Services will call you for our next expansion!

Best Wishes to you and your staff!

Sincerely,

David W. McCarthy
President & CEO
Integrated Asset Services, Inc.