I.C.E. Team

Intelligent Commercial Environments
7730 E. Belleview Ave., Suite AG3
Greenwood Village, CO 80111
Ph: 303-771-9530 Fax: 303-740-8104

I.C. Environments is committed to providing quality office solutions. We eagerly solicit your participation in this customer survey so that we can maintain a high standard of service. The information you give us will be instrumental in measuring performance and improving the service we give to our customers in the future. Thank you for your time and assistance.

Please indicate your level of satisfaction by circling the appropriate response below:

	Excellent	Good	Fair	Poor
Please rate the performance of your sales contact on the following:				
Product knowledge	4	3	2	1
Understanding of your needs	4	3	2	1
Responsiveness	4	3	2	1
Courtesy	4	3	2	1
Please rate the performance of you project manager on the following:				
Attention to detail	4	3	2	1
Accuracy	4	3	2	1
Responsiveness	4	3	2	1
Courtesy	4	3	2	1
Please rate the performance of your installation crew on the following:				
Quality of workmanship	4	3	2	1
Timeliness	4	3	2	1
Product appearance/clean-up	4	3	2	1
Courtesy/professionalism	4	3	2	1
Please rate the overall quality of the following process in terms of ease, accuracy, timeliness, etc.:				
Order placement	4	3	2	1
Billing	4	3	2	1
Service	4	3	2	1
Follow up	4	3	2	1
Overall satisfaction of client's experience with I.C. Environments:				
	4	3	2	1

Very impressed with Julie Ann + Steve

We appreciate any additional comments you might have on your experience with I.C.E. and any comparisons with other furniture vendors you have done business with:

Waiting A few weeks longer on conference Room Chairs - NOT A Big Deal -

Name/company: Riley Creek